

MaxCharles Salon & Spa

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Bridal Agreement/ Contract | Terms & Conditions

Bookings: Your appointment date(s) and service(s) will be secured when the signed contract and non-refundable deposit of the bridal price or other is received. Deposit amount is determined by the artist and is based on the total quote or package price. A deposit is placed to secure the date of the wedding. A Deposit cannot be used towards trials and consultations but will be deducted on the day of, from the final total. All bookings for wedding are made on a first-come-first-serve basis. No dates will be guaranteed without a signed contract and deposit. We recommend all deposits be made within 24 hours from inquiry to guarantee you bookings. Remaining balance is due the day of the wedding or can be paid prior to. Prices are subject to change as styling needs change, services are added, and travel distance has been accrued. Prices do not include gratuity.

Deposits are 50% of ALL services inquired at time of inquiry.

MaxCharles Salon and Spa accepts cash, check and all major credit cards. The bride will be responsible for the total fee of the purchased package or quote and may permit only one other person to authorize, submit any changed and arrangements for the wedding party. Changes made by anyone other than the individual signing listed on this contract are not allowed and considered invalid. Once deposit is made, no services may be subtracted. If one chooses to subtract a service already deposited for, the deposit will not be returned.

Delays: Please make sure you arrive to your scheduled time slot within 15 minutes of the appointment. Tardiness results in scheduling and service conflict for you and other clients following your appointment(s). If a wedding party is late for the scheduled service appointment time(s) and notifies of arrival time, the artist(s) may or may not be able to accommodate the new arrival time and the client's services may be reduced; however, clients are liable for the original amount.

Minimum Policy: On location services outside of Greenland, New Hampshire requires a minimum. (Ex: 3+ individuals requesting hair and makeup) Should the services fall below the minimal amount; travel fee will then begin at \$300.00.

Cancellations: All deposit monies must be paid within 24 hours of booking the bridal appointments. The contract will be signed and dated on the date the deposit is made. Please be aware once the deposit is made, it will not be refunded under any circumstance. Additional services may be added to the contract at any moment, if time permits. Please be aware, after placing deposit, no appointments may be reduced. If the stylists/artist agrees on term of change to an attendant appointment, the 50% deposit for that single appointment will not be refunded. All cancellations and additional add on services must be submitted in written form. (Email or letter by mail)

Service Location and Requirements: Location on service for the day-or-event will be at the discretion of the client, but there are certain requirements the stylists and artists need to complete services. A "set up" table/work area needs to be made available for the artist/stylist at the said location. Ample lighting whether by means of natural light or lamps, is necessary for all services to be performed properly.

Seating is also requested as all attendees will be required to be at eye level to the stylist/artist. The Stylist/Artist will arrive 15 minutes prior to scheduled time for set up.

Travel/Travel Fee's: Additional Travel fees within 20 Miles MaxCharles Salon and Spa in Greenland, NH is a standard rate of \$100.00 **per artist** sent to your location. There will be an additional travel fee added on to pricing if you are outside a twenty-mile radius from MaxCharles Salon and Spa and will be determined by stylist. Travel Prices ranges from \$100-\$300 per stylist depending on location. Please keep in mind the travel fee is to cover many things such as gas, food, travel time, parking and day off. Travel is to be paid two weeks prior to event in full.

- Airfare and Accommodations: Destination weddings- All cost for travel to booked event, are to be paid for by client. Costs may include but are not limited to: Air fare, hotel, transportation and parking. Travel is to be paid up front.

Liability: Makeup/Hair artists shall provide services with reasonable care and skill. Artists shall perform the services promptly on the date and time agreed. All makeup brushes, products, hair tools and hair products are kept sanitary and are sanitized between every client requiring services. Makeup products used are high quality, hypoallergenic and safe for sensitive skin. Any skin conditions and/or allergies are to be reported by the client to the artist prior to application/service. Client(s) agree to release the artist(s) from liability for all types of allergic reactions not properly notated by the client.

Payments: The final balance will be due on the day of event as one or multiple payments after service is performed- no exceptions. Acceptable forms of payment at day of event is cash, charge or check made payable to MaxCharles Salon & Spa.

Gratuity: Gratuity is not required but very well appreciated. Please keep this in mind on the day of your wedding. We know the bride becomes extremely busy, we recommend either paying this ahead of time (please let artist know to include this) or assigning one individual to take care of this for you at the end of services. Tips cannot be invoiced after the wedding. Tips are also accepted in cash form only.

Returned check: If any check is returned by the bank for non-sufficient funds (NSK) a \$35 fee will be charged. Additional charges may be made in adjunction to returned check fee for delay of payment for final balance. And booking made under such circumstances, (NSF), is subject to cancellation and any deposits paid will be forfeited.

Special Requirements and suggestions for bride and bridal party:

- Please Arrive on time to avoid late fees and service confliction
- Hair should be shampooed, dry and product free unless directed by artist. Blow drying services will not be available unless short styled blow outs. All styles are done on dried hair unless stylist permitted. Faces are to be completely cleared of any makeup, or left over makeup from previously application.
 - Bride is encouraged to have consultation/trial for both hair and makeup prior to the wedding day. If any bridesmaids are the slightest bit and unsure of hair and makeup, they are encouraged to have a consultation/trial to ensure satisfaction on the day of the wedding. They can also bring a photo of something they like, and will we do our best to accomplish this. Once service is completed, minor changes to styling/makeup applications may only be made if time permits.
 - If on location, please have the work area clean with table and chair available. Please have a location, well lit, ready to go area for the arrival of your stylists/artists.

Additional Touch Ups: Touch ups will be made last minute to anyone who requires. This is limited to: additional hair spraying, lip-gloss, extra blush and fine details. If additional time is needed throughout the duration of the ceremony and reception additional costs of \$150.00 per hour per stylist/artist is required and paid in advance in full amount.

- Additional Day of services are to be paid for in full on the date of the wedding. These services cannot be invoiced- if you feel there will not be enough time after service is completed, please assign someone to pay for you, or pay in advance.

On Behalf of MaxCharles Salon and Spa, we look forward to hosting your event! If you have any questions or if we can better serve you in anyway, please contact us. Thank You!

I, _____ have read, understand and agree to the terms and conditions of this contract. I understand that any breach of this contract may result in legal actions.

Name Printed: _____

Signature: _____

Date: _____

Bridal Information:

Bride's Full Name: _____ Grooms Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Number: _____ Cell Number: _____

Wedding information:

Wedding Date: _____ Wedding Venue: _____

Time of Ceremony: _____ Time of Pictures: _____ Time to all be ready: _____

Start Time for all services: _____

Services Needed: (Please check off)

Hair

Makeup

Both

Number of hair styling: _____ Including Bride

Number of Makeup: _____ Including Bride

Additional Notes (Please specify Trials/Type of makeup/ and what each person is getting:

Location:

Hotel

House

Other

(Please Check)

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Room/Suite Number: _____

Alternate/Authorized Contact Name and Number: _____

Alternate/Authorized email: _____

Print Name: _____

Signature: _____ Date: _____

Photo Release Agreement:

I, _____ give my consent to be photographed with the understanding that my picture could be used in the future for advertising, on a website and/or portfolio for future clients view on MaxCharles Salon and Spa website and social media. I understand my name will not be disclosed with the use of my photograph.

Signature: _____ Date: _____

Gratuity Form- Please fill out if you would like gratuity pre-added to final balance

Total Amount Services: _____

Travel Fee: _____

Gratuuity: (Please check what you would like added)

20%	25%	30%	Custom
\$ _____	\$ _____	\$ _____	\$ _____

TOTAL: _____

Signature: _____

Date: _____